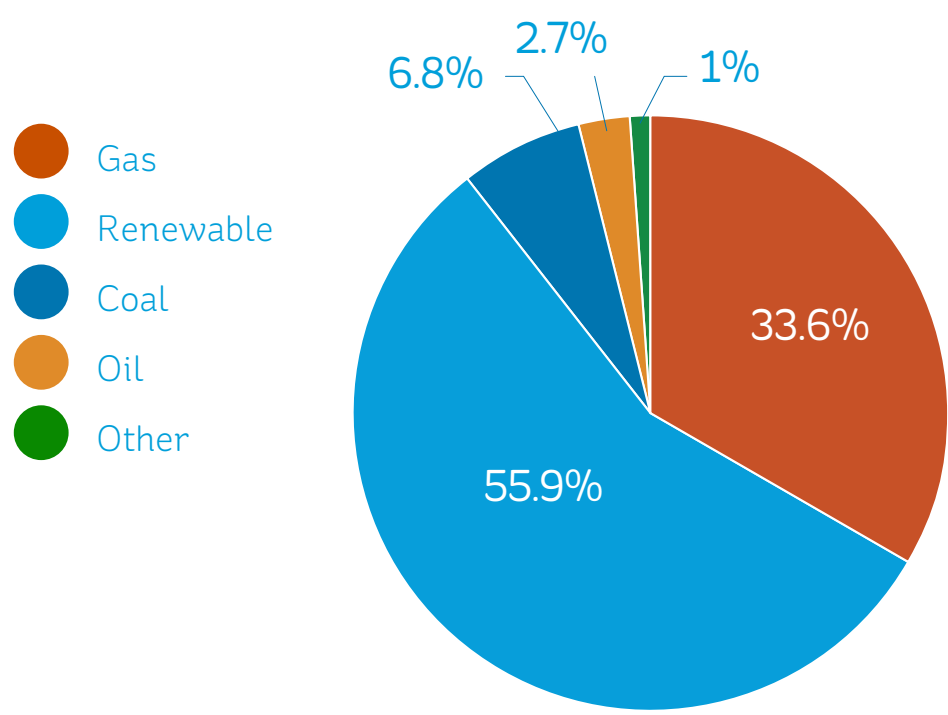


## Why Electricity costs what it does? Your guide to electricity pricing

We want to help you get to know your energy bills. That's why we have created this guide to **help you understand why electricity costs what it does** and can help you, our customer, to manage your energy costs.

### 1 Generation and Raw Fuels

The first factor is based on the fuel needed to generate electricity. The cost of the fuel (including processing and transport costs) and how it is used to generate electricity **makes up about 50% of your bill**. Here's a breakdown of the raw materials used to generate electricity in Ireland.\*

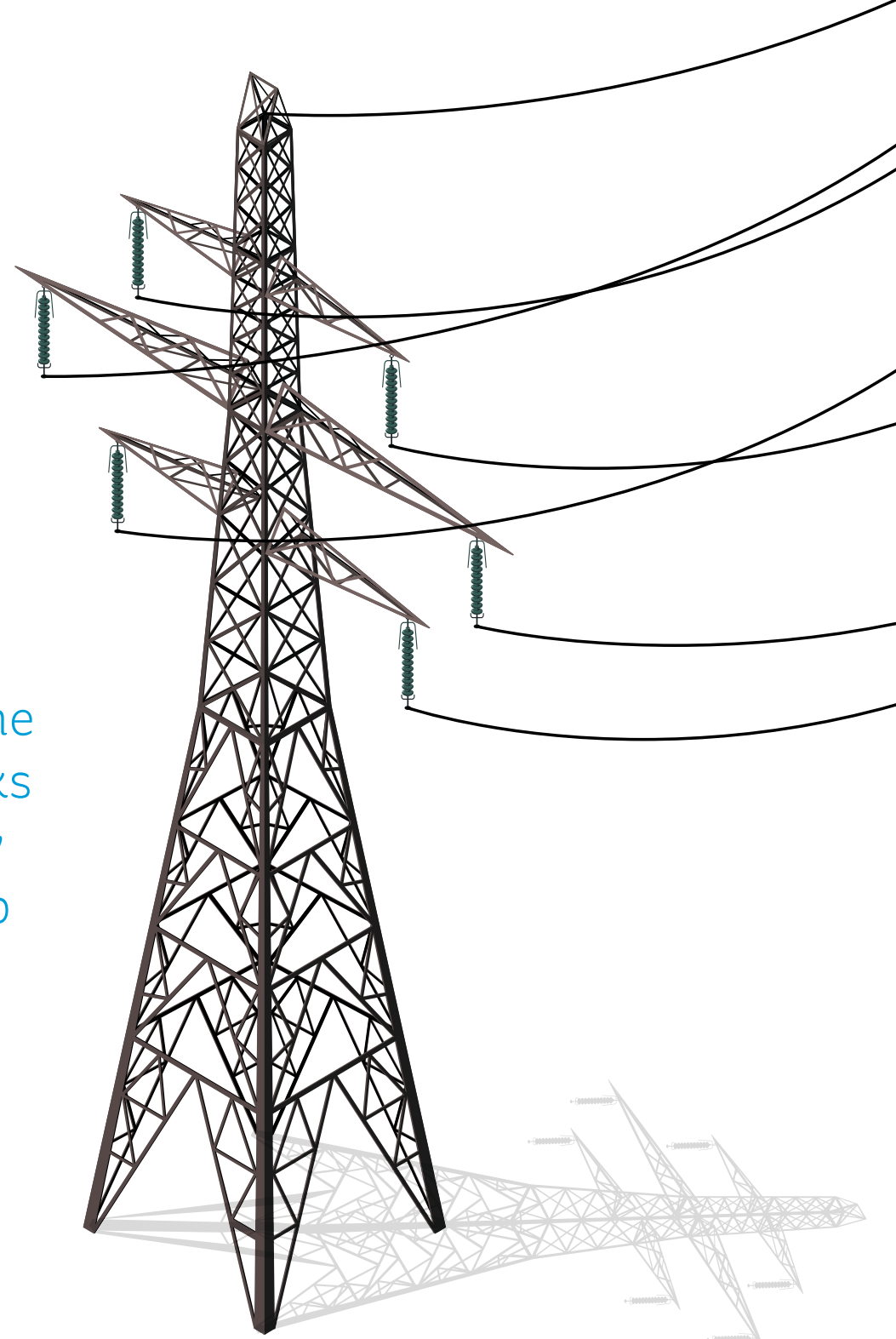


\* Source: Commission for Regulation of Utilities Fuel Mix Disclosure 2021



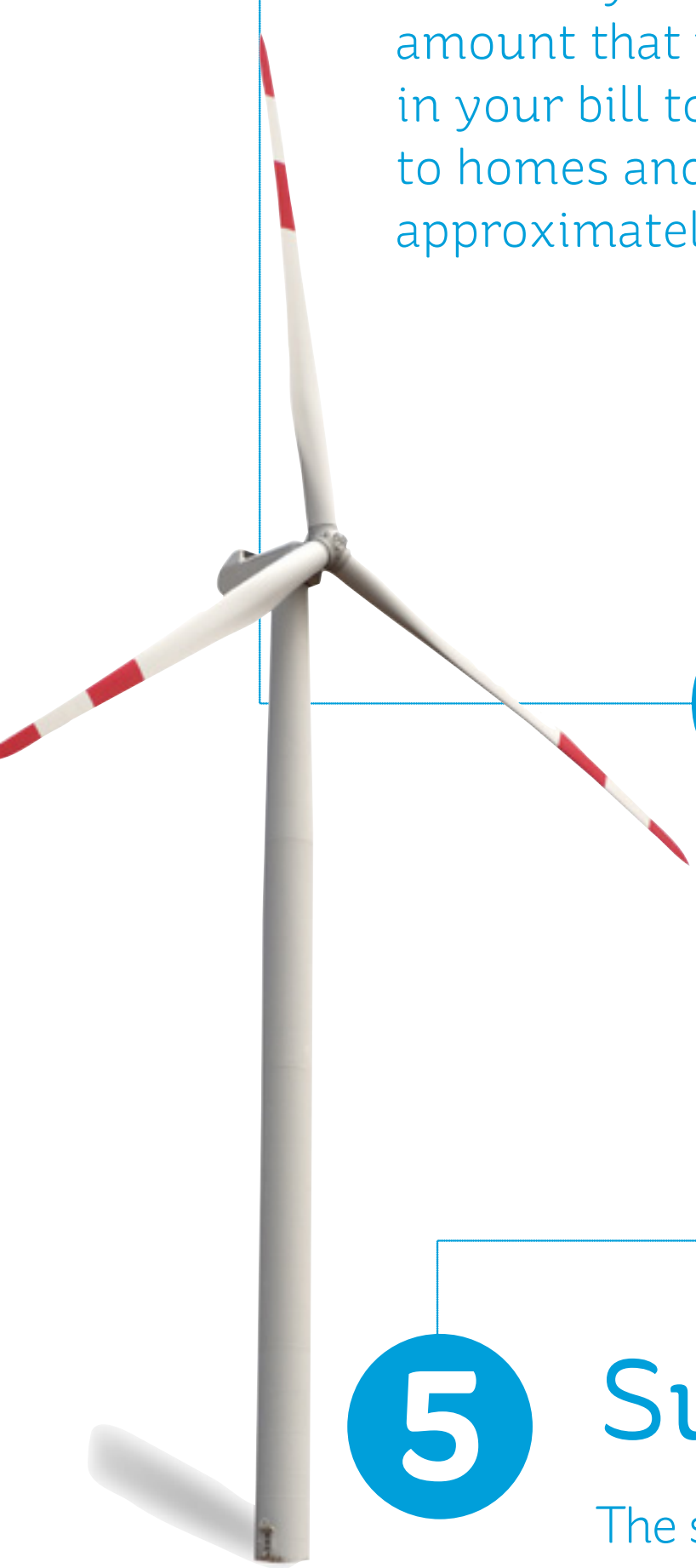
### 2 Transmission

Charges that electricity customers pay EirGrid to provide the networks that transports electricity across the country make up about **5% of your electricity bill**.



### 3 Distribution

ESB Networks operates and maintains the **165,000 km of overhead lines and underground cables** that make up the Irish electricity distribution network. The amount that you pay ESB Networks in your bill to distribute electricity to homes and businesses makes up approximately **15%**.



### 4 PSO Levy and VAT

The Commission for Energy Regulation applies a Public Service Obligation (PSO) Levy to all electricity customers to support the generation of electricity from sustainable and renewable sources. This, plus the 9% VAT rate cost makes up about **15% of your bill**.

### 5 Supply

The suppliers' cost accounts for the rest of your bill and can **vary each year**. At Electric Ireland, we believe that what we do should always be of value to you.



## Helping our customers

**Best Value** to our customers by giving them one of the lowest unit rates and standing charges for both electricity and gas.

**Enduring discount** mean savings of up to 8.5% off unit rate on every bill.

**Flexible payment options**– including Equaliser, which allows customers to spread their energy costs across the year or take a payment holiday.

**Interactive Home** – Online Tool with helpful hints and tips to help customers save energy.

**Smart Meter Insights Tool** – Smart meter customers get access to personalised energy usage charts, appliance itemisation, personalised energy tips, projected energy use.

**Community Support** is something we're proud to be part of. We work with SVP and MABS in assisting customers in financial difficulty, while in May we helped Pieta House raise vital funds, through our support for Darkness Into Light.