

PAYGG021



Residential Gas

Your Electric Ireland Pay As You Go Gas Statement

A simple guide to
help you understand

electricireland.ie

electric
Ireland

Getting to know your statement

Your Electric Ireland Pay As You Go Gas Statement is designed to be quick and easy for you to understand.

Please note that statements are for information purposes only and are not a bill. We will send you a minimum of one statement per year and a maximum of three. Your statement will include:

- Total top ups purchased plus a breakdown of each individual top up
- A percentage of your top up will go towards your Gas usage and to your Debt Balance where applicable
- The amount of top ups allocated towards your balance brought forward (debt) or your installation fee (this will always be 25% of each top up, except for where standing charges or emergency credit may have accrued)
- Your outstanding balance to be paid at the end of the statement period
- 100% of each top up will go towards your gas usage once you have paid your installation fee and/or balance
- Information on your consumption (gas usage per kWh)

If you have any questions please call **1800 372 372** Monday to Saturday, 8am to 8pm, or email us at payg@electricireland.ie and a member of our customer care team will be happy to help.



Statement Period

This is the period for which your top up details are shown.

GPRN Number

The Gas Point Registration Number (GPRN) clarifies your connection to GNI (Gas Networks Ireland) and is unique to your current premises. You will need to quote this number if you call GNI with a query.

Account Number

This is your Electric Ireland Gas account number. Always quote this number when contacting Electric Ireland in relation to your Gas account.

Standing charge

It is a combination of the fixed charges associated with meter reading, network maintenance and a share of the supply costs in servicing your account. It is a fixed daily cost on your bill.

Carbon Tax

This relates to your units consumed multiplied by a factor of 0.185 to show carbon emissions

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DATE OF ISSUE
STATEMENT PERIOD
GPRN
ACCOUNT NO.
METER NO.
AC BAND
TARIFF NAME

YOUR PAY AS YOU GO GAS STATEMENT
For information purposes only

Balance Brought Forward from 01/07/2019 €0 dr
Outstanding Balance as at 30/06/2020 €0 dr

Abbreviations - A: actual reading E: estimated reading C: customer reading P: price change CR: credit

Bill Details

Description	Meter No.	Previous Reading	Present Reading	Units up to		Sub total €	VAT @ 13.5% €	Total Inc. VAT €
				April 20	April 20			
Total Gas used (kWh)	L1155255406M	14625 C	16876 C	23100	2131	1341.58	181.11	1522.69
Standing Charge						91.28	12.32	103.60
Carbon Tax						93.35	12.60	105.95
Totals						€1526.21	€206.04	€1732.25

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Meter Number

The Meter Number is for your actual meter. If your meter is replaced, the meter number changes.

AC Band

Your Annual Consumption (AC) Band is allocated based on your estimated annual usage.

Tariff Name

This is the name of the Electric Ireland Tariff you are on.

Balance Brought Forward

This is your balance brought forward from the beginning of this statement period.

dr = Debit balance (negative)
cr = Credit balance (positive)

Outstanding Balance

This is your total balance remaining at the end of this statement period.

Difference between last two meter readings

This is the difference in electricity units between the last two times your meter was read.

Your top up details

This is a breakdown of each individual top up made for the statement period.

Top Ups Purchased (€)

This is the total value of top-ups you have purchased.

Top Ups - other (€)

This is the total value of top-ups which were not purchased and may include FEA.

Total Top-Ups allocated to gas usage (€)

This is the total value of top-ups used against gas consumption.

Total of Top Ups allocated to your balance brought forward (€)

This is the total value of top ups used to reduce your balance brought forward from the beginning of this statement period (if applicable).

YOUR TOP UP DETAILS

For information only
NO. OF TOP UPS PURCHASED DURING THIS PERIOD : 84

Date/Month	Top Ups purchased (€)	Top Ups - other (€)	Total of Top Ups allocated to gas usage (€)	Total of Top Ups allocated to your balance brought forward (€)	Outstanding balance
Balance brought forward from 01/07/2019					€0 dr
Jul 2019	80.00	0.00	80.00	0.00	0.00
Aug 2019	80.00	0.00	80.00	0.00	0.00
Sep 2019	70.00	0.00	70.00	0.00	0.00
Oct 2019	105.00	0.00	105.00	0.00	0.00
Nov 2019	195.00	0.00	195.00	0.00	0.00
Dec 2019	190.00	0.00	190.00	0.00	0.00
Jan 2020	190.00	0.00	190.00	0.00	0.00
Feb 2020	220.00	0.00	220.00	0.00	0.00
Mar 2020	205.00	0.00	205.00	0.00	0.00
Apr 2020	130.00	0.00	130.00	0.00	0.00
May 2020	135.00	0.00	135.00	0.00	0.00
Jun 2020	100.00	0.00	100.00	0.00	0.00
Outstanding balance as at 30/06/2020					€0 dr
Totals	€1700	€0	€1700	€0	€0 dr

Outstanding balance

This is your total outstanding balance remaining.

Customer Service

Please have your account number to hand when you contact us. We can only discuss account information with the account holder.
1800 372 372 Mon-Sat 8am-8pm

Minicom 1800 372 707 (for hearing impaired customers with Minicom equipment)

00 353 1 852 9534 (International Customers)

Email: gas@electricireland.ie

Address: Electric Ireland, PO Box 841,
South City Delivery Office, Topham, Cook.

Emergency

For emergencies, supply interruptions, or to report dangerous situations call Gas Networks Ireland:
1800 20 50 50

Connection & Metering

For new connections, alterations to the service or meter position call Gas Networks Ireland: 1800 200 654

Complaints

Call: 1800 372 372
Email: gas@electricireland.ie

If not resolved to your satisfaction, please write to Electric Ireland Complaints Facilitator, PO Box 12823, Dublin 9 or email: complaintsfacilitator@electricireland.ie

If you have completed the complaints process and you feel your complaint still has not been resolved to your satisfaction, you can contact the Customer Care Team at the Commission for Regulation of Utilities: 1800 404 404 or email: customer.care@uru.ie

Payment Options

You can buy credit for your Pay As You Go meter at any shop or garage displaying "Payzone" logo.

Visit www.payzone.ie to find your nearest outlet and opening times. Only top ups made in an authorised Payzone retail outlet will be reflected on your statement.

Carbon Tax

From the 1st of May 2012 the rate of carbon tax levied is 0.370 cent/kWh consumed. Natural Gas Carbon Tax (NGCT) applies to all supplies of natural gas to consumers in Ireland after 1 May 2010.

Energy Efficiency

For details on how you can improve energy efficiency in your home visit www.euse.ie Tel: 01 8500100. You can obtain independent consumer advice from SEAI on available energy efficiency improvement measures, comparative end-user profiles and objective technical specifications for energy-saving equipment, measures, comparative end-user profiles and objective technical specifications for energy-saving equipment.

Do Rialtas at Gaillige

Má theastóirín uall do rialtas a fháil i nGaillige, sheol ríomhphost chug.ead@electricireland.ie nó ghloigh ar 1800 372 372, agus beirid sibís an seoin sin a cheannam duit. Text Register your details at electricireland.ie/payg

PRICE PLAN

	April 19		April 20	
	Rate € (Excl. VAT)	Rate € (Incl. VAT)	Rate € (Excl. VAT)	Rate € (Incl. VAT)
Unit Price per kWh	0,0574	0,06517	0,0475	0,05591
Carbon Tax per kWh	0,0037	0,0042	0,0037	0,0042
Standing Charge per Day	0,2467	0,2823	0,2467	0,2823



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